Stanley Black & Decker Corp.

USA SERVICE OPERATIONS
TECHNICAL SERVICES DEPARTMENT

SB NO. **SB06194**

SERVICE BULLETIN

ISSUED: Updated 12/10/2025
Written By: Jerry Novotny

SUBJECT: **EXPANDED SAFETY ACTION – POWERSHIFT 554WH BATTERIES AND KITS**
UNITS: **ALL**
DATE CODES AFFECTED: **WEEK 1 2024 THROUGH WEEK 24 2025**

Introduction

Stanley Black & Decker (SBD) is issuing this Service Bulletin to communicate important updates regarding the DEWALT-branded commercial POWERSHIFT 554Wh batteries. This action applies to batteries manufactured between January 1, 2024, and June 15, 2025 (week 1 2024 through week 24 2025), including some replacement batteries previously distributed. Please review and complete the action items outlined below as promptly as possible to ensure continued safety and compliance.

Safety Risk

Under rare circumstances, the POWERSHIFT Battery may overheat, potentially leading to a thermal event and risk of fire. As a precaution, SBD is issuing a Stop Sale Notice to distribution partners and a Stop Use Notice to end-users. Affected batteries must not be used, charged, distributed, or sold. Replacement batteries produced after August 3, 2025 (week 32 2025), are available in limited quantities for exchange purposes.

Affected Products

SKU	Description	Date Code Range
DCBPS0554	POWERSHIFT Battery (sold separately)	2024 01 – 2025 24
DCBPS0554-2C	POWERSHIFT Battery (2-pack)	2024 01 – 2025 24
DCPS150AG2	Core Drill & Stand (Kit)	2024 01 – 2025 24

SKU	Description	Date Code Range
DCPS660AG2	Rammer (Kit)	2024 01 – 2025 24
DCPS7154AG2	Plate Compactor (Kit)	2024 01 – 2025 24
DCPS330AG2	Screed (Kit)	2024 01 – 2025 24
DCPS310AG2	Backpack Vibrator (Kit)	2024 01 – 2025 24
DCPS320AG2	Vibrator (Kit)	2024 01 – 2025 24

Note: All date codes within the specified range must be inspected.

Required Actions

1. Inventory Hold & Sorting

- Hold and sort all replacement batteries received.
- Do not conduct exchanges with previously shipped replacement batteries without verifying the date code.

Figure 1

2. Identification & Segregation

- Identify, count, tag, and quarantine all affected batteries in inventory.
- Segregate batteries as follows:
    - **Date code 2025-24 and older:** Place on HOLD, assign S-Scrap Status.
    - **Date code 2025-25 and newer:** Place in AVAILABLE Status, mark packaging with a black dot (permanent marker acceptable).

3. Audit Requirements

- Perform a 100% visual audit ("eyes on audit") of all inventory for affected SKUs.
- Submit audit results in the following format:
- Audit Tracking. **THIS FILE CAN'T BE SHARED EXTERNALLY**
  SKU | On-Hand Qty | Qty Audited | DATE CODE | PASS | FAIL

4. Kitted Products

- **Kits with batteries dated 2025-24 or older:** Place on HOLD, assign R-Rework Status.
- **Kits with batteries dated 2025-25 or newer:** Place in AVAILABLE Status, mark packaging with a black dot.

5. Marking & Packaging

- All unaffected inventory and newly swapped inventory must be repackaged, taped, and marked with a blue dot near the Model/SKU barcode (or a black dot for audit purposes).
- Packaging with a yellow QR code label indicates unaffected batteries (manufactured week 32 2025 or later) and does not require further inspection. Please see Figure 2

  Figure 2

6. Recycling & Documentation

- Document, arrange recycling for affected batteries, and order replacements using the "POWERSHIFT Authorization Return/Reorder.xlsx" form.

- For quantities:
    - **10 or more:** Contact bulk recycler, palletize, wrap, and DG9 placard for pickup.
    - **Fewer than 10:** Contact SBD customer service for return kits and package accordingly.

7. Online and In-Store Inventory

- Assist in blocking affected inventory from sale and removing it from online listings until replacement is completed.

8. End-User Prioritization

- Prioritize replacement for end users before updating distribution partner inventories.

Precautions for Affected Batteries

- Do not use or charge affected batteries.
- Store batteries indoors, away from residences, at 10–35°C (50–95°F) and at least two feet from flammable materials.
- Discharge any affected batteries that are not in the original packaging or are fully charged.
- New batteries shipped at less than 30% charge do not require discharge if in original packaging.

Rework Instructions

- Replace batteries in kits with date code 2025-24 or older with acceptable batteries (2025-25 or newer).
- Mark all reworked kits with a black dot to indicate acceptability.
- No product should be shipped without a black dot or yellow QR code label on the packaging.
- The VAS team will complete required rework; for updates, contact Yosmeli Quezada.

Customer Communications

- Customers should be directed to return to their point of sale for replacement of any affected batteries.

Contact Information

- **B2B Sales Team:** 800-235-2000
- **Service Team:** recall@sbdinc.com or 1-800-990-6421 (8:00 AM – 6:00 PM EST)

Additional Notes

- Limited quantities of new replacement batteries are available; SBD is expediting shipments to minimize downtime.
- Packaging with a yellow QR code label (week 32 2025 and later) is pre-approved for sale.
- Alternative process flows may apply based on distribution partner needs; please familiarize yourself with all outlined procedures.

Thank you for your immediate attention to this important safety action. Your cooperation is essential in ensuring the safety of our customers and the continued success of the DEWALT POWERSHIFT product line.

End of Bulletin.

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